

# Policy for Safe Response from Good Neighbour Responders

## Why

We live in a world where safety and exposure to risk is of the greatest importance. Good Neighbour Medical prioritizes the safety of responders and users of the program above all else. In response and in conjunction with case studies from similar organizations, Good Neighbour Medical hereby enacts the following policy to act as a best practice in order to minimize risk for Community Responders.

## Policies of Response

1. Responders are encouraged to only provide services to people they know and/or feel comfortable with
  - 1.1. Responders have the right to refuse to provide aid to anyone for any reason, unless you have begun providing aid
  - 1.2. Responders have the right to refuse starting aid or stopping aid at any time if they feel their safety is at risk
    - 1.2.1. Responders are encouraged to call 911 if they feel their safety is at risk
  - 1.3. If at all possible, aid should be provide in a public area such as outside a home, or with a witness
2. Responders under the age of 18 are encourage to have a parent or guardian present at all times when displaying a sign or providing aid
3. Anyone providing aid is encouraged to have a witness present
4. Responders are not allowed to transport anyone except a family member, even in such case they are encouraged to call 911 if required
  - 4.1. Responders cannot be held liable for any charges as a result of 911 services as long as they are not abused